

ISO 9000 Internal Auditing

Brief Course Description:

Internal audits are the primary method that management can use to determine if their organization is performing effectively while providing products and services to its customers. The objective of this course is to provide students with sufficient understanding to establish an internal audit program and knowledge and skills needed to carry out successful quality system audits. Students will become familiar with the four phases of an audit: Audit Preparation, Audit Performance, Audit Reporting and Audit Follow-Up. The mechanics of an individual audit and auditing techniques will be presented and are reinforced using case studies and practical exercises. Students will work in teams to actually develop audit checklists, perform a practice audit, and report on results